

Sprint Wholesale

International Toll-FreeSM

Help your customers take their business global

Sprint Wholesale International Toll-Free services can help your customers take their businesses global and reduce costs for internal communications. Calls may terminate in the United States or any other country served by Sprint, enabling customers to maximize the cost-efficiency and effectiveness of the service.

Sprint can provide complete solutions for global business communications, including international toll-free service (ITFS) for each country served and universal international free phone numbering (UIFN) service. UIFN lets your customers use a single, global toll-free number that can be dialed from multiple countries.

To minimize or prevent revenue losses from toll-free piracy and fraud, Sprint can perform real-time monitoring of dedicated service usage and alerts you to potential security breaches.

Features

Sprint Wholesale International Toll-Free services can deliver comprehensive features for your company and your customers.

- Alternate routing plans offer flexibility for handling calls; options include routing to another dedicated facility or local business lines, with on-net or off-net termination
- Real-time automatic number identification (ANI) allows your customer to identify the calling party's telephone number
- Enhanced routing can terminate calls at multiple locations based on customer-defined rules
- Universal International Freephone Number (UIFN) is an optional dialing plan that allows customers to dial a single toll-free number for the United States
- Dialed number identification service (DNIS) enables you to identify and uniquely route multiple toll-free numbers within a single trunk group
- Customer numbers are listed in the nationwide toll-free directory (800-555-1212, operated by AT&T)*

over



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Features, cont.

- Customer-assigned passwords control access to toll-free routing plans
- Multiple domestic and international numbers can terminate on the same trunk group
- NPA and NPA/NXX selection control toll-free access to a customer's selected areas
- Choice of switched or dedicated services helps you meet different customer needs and call volumes
- Reports on service usage detail call volumes by time, NPA and NXX

Benefits

Sprint Wholesale International Toll-Free services can help your business grow for you and your customers with these advantages:

- Help customers take their businesses global with international toll-free services
- Reduce costs and support requirements by terminating multiple toll-free numbers on a single trunk group
- Prevent lost income and fraud through real-time monitoring of toll-free utilization
- Target your marketing efforts with customer usage information
- Leverage the Sprint network for exceptional reliability, enhanced service delivery, disaster recovery and security

Applications

- Sales and customer service call centers
- Internal communications for remote offices, mobile employees and telecommuters
- Credit-card verification, fax-on-demand and information services
- Personal toll-free numbers

Availability

Service with local dialing plans is available in more than 60 countries and international locations. UIFN service is available in more than 20 countries.

For more information about Sprint Wholesale International Toll-Free, talk to your Sprint account representative today, or call 1 800 788-3240.

**Visit Sprint Wholesale on the Internet:
www.sprint.com/wholesale**

* ITFS coming from a foreign designation into the United States are not listed in the U.S. Directory.



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