



SPRINT WHOLESALE INFOLINKSM

Sprint Wholesale InfoLinkSM automates file transmission of large volumes of orders for Sprint Wholesale Switched Outbound Services. Available to Sprint customers at no charge*, InfoLink handles installation orders for ANIs, FÖNCARDS, and validated accounting codes.

Sprint Wholesale InfoLink also supports add-on and maintenance functions for all orders. Because InfoLink uses Connect:Direct as a transport medium, you can send multiple batch files for fast processing, 24 x 7. Sprint Wholesale will return processing results to you in four hours or less. With automated alert of errors in returned records, you will be able to resolve and resubmit problem orders quickly.

Features

Process large order volumes efficiently with the specially designed features of Sprint Wholesale InfoLink.

- ▶ 24 x 7 availability for up to 48 batch file transfers per day
- ▶ Unlimited numbers of records in each batch file
- ▶ Sprint-managed user IDs and passwords controls system access and enhances security
- ▶ Service level agreement covers return of processed file in four hours or less
- ▶ Connect:Direct link over a private line or frame relay connection offers a choice of access speeds
- ▶ Automated alert shows errors in returned records
- ▶ Standard record layout minimizes rejections

Benefits

Sprint Wholesale InfoLink streamlines order processing to give you these advantages:

- ▶ Earn revenues quickly with fast 24 x 7 order processing
- ▶ Confirm order processing and resolve errors quickly to control order processing costs
- ▶ Improve customer service and order accuracy
- ▶ Increase employee productivity with automated systems
- ▶ Serve business growth by efficiently transmitting unlimited volumes of customer service orders
- ▶ Assure performance and security with a Connect:Direct link — a dedicated line to Sprint systems



Applications

Sprint Wholesale InfoLink services support key applications for managing customer accounts for Sprint Wholesale Switched Outbound Services.

- ▶ ANI add-on to an existing L1 (Dial 1) account
- ▶ BTN+4 and/or random add-on to an existing TC (FÖNCARD) account
- ▶ ANI add-on to an existing V1 account
- ▶ BTN+4 and/or random add-on to an existing VC (VPN FÖNCARD) account

Availability

Sprint Wholesale InfoLink is available to Sprint Wholesale customers at no charge*:

InfoLink requires:

- ▶ Connect:Direct Link
- ▶ Mid-range, mainframe, or UNIX box computing platform
- ▶ Ability to program to the record layouts

For more information about Sprint Wholesale InfoLink, talk to your Sprint account representative today, or, call 1 800 788-3240.

Visit Sprint Wholesale on the Internet: www.sprint.com/wholesale

*Some restrictions may apply. Contact your Sprint account representative for information.

