

SPRINT WHOLESALE CPE FRAUD DETECTSM



Sprint Wholesale CPE Fraud Detect regularly monitors your customers' dedicated lines and selected customer premises equipment (CPE) to detect potentially fraudulent calling patterns. This service is sold in conjunction with Sprint Wholesale Outbound Extension and Inbound Extension services because these types of services are the most vulnerable to abuse.

Fraud can occur when a customer's PBX, voice mail system, automated attendant or call diverter is used by outsiders to make unauthorized long-distance calls, usually to international destinations. Sprint Wholesale CPE Fraud Detect monitors all outbound traffic with international termination as well as inbound toll-free extension traffic, whether domestic or international origination. When suspect activity is found, Sprint provides the notification you need to help your customer take prompt corrective action. Monitoring is performed with the same state-of-the-art systems used by Sprint Corporate Security.

Features

The features of Sprint Wholesale CPE Fraud Detect give your customers an exceptional level of support.

- ▶ Fraud monitoring system screens call detail records against predetermined fraud thresholds three times per day, 365 days per year
- ▶ Notification of suspected CPE fraud to customer within 24 hours upon receipt of fraud alert; call detail reports showing suspect traffic patterns available via fax
- ▶ Customers experiencing confirmed fraud are put under a "watch" status for 14 days
- ▶ System monitors and selectively analyzes inbound domestic and international toll-free traffic as well as outbound international traffic to every country
- ▶ Periodic Sprint Corporate Security bulletins give you current information on telecommunications fraud and hints on prevention



Benefits

Deliver peace-of-mind to your customers with Sprint Wholesale CPE Fraud Detect.

- ▶ Reduce expenses associated with fraud for your customers while improving your image
- ▶ Educate your staff on possible fraud scenarios and techniques for prevention and deterrence
- ▶ Analyze all outbound international calls to identify fraud patterns
- ▶ Assure coverage of all key CPE and services

Applications

Sprint Wholesale CPE Fraud Detect applies to the following traffic types:

- ▶ Inbound domestic and international traffic on toll-free lines
- ▶ Outbound Extension international traffic

Availability

Sprint Wholesale CPE Fraud Detect is available for your customers' equipment in conjunction with Sprint Wholesale Outbound Extension and Toll Free Extension services.

For more information about Sprint Wholesale CPE Fraud Detect, talk to your Sprint account representative today, or, call 1 800 788-3240.

Visit Sprint Wholesale on the Internet: www.sprint.com/wholesale

