

† If a phone does not have the [X] or [Z] buttons or if it is not a touchtone phone, simply stay on the line for Sprint Operator Assistance.

Take a moment and thumb through this booklet. It will answer questions you may have about your new Sprint FÖNCARD. And remember, you can always call Customer Service at 1-800-877-4020. VPN Customer Service is 1-800-599-5090. From all of us at Sprint, welcome.

Next Call Feature
To make another long-distance call, **don't hang up.** [F] for two seconds! Listen for tone. **DIAL** 0 + area code + phone number.

Misdial Feature
If you make a mistake while dialing the destination telephone number or your Sprint FÖNCARD number, **don't hang up.** [X] Listen for the tone. **ENTER** the correct destination or Sprint FÖNCARD number, whichever one you misdialled.

Calling From a Hotel
For long-distance calling from your hotel room, ask the hotel operator how to make a toll-free call, then follow regular dialing instructions on the back of your Sprint FÖNCARD. A per-call service charge is applicable for calls placed with a Sprint FÖNCARD. **Sprint Conference Line®** toll-free 1-800-366-2663 to set up a conference call. **DIAL**

Getting Started

Special Sprint FÖNCARDSM Features

Who Do I Call With Questions?

Using Your Sprint FÖNCARDSM

Sprint Customer Service
In the U.S. and Canada
DIAL 1-800-877-4020.
VPN Customers, dial 1-800-599-5090.

From International Locations
To report service problems or for general assistance
DIAL the Sprint access number for the country you are in or call collect 1-913-624-5336. VPN Customers, dial the Sprint access number for the country you are in or call collect 1-972-405-1143. (Cannot be used to complete calls.)

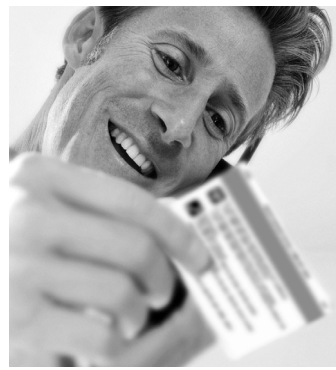
DIAL 1-800-877-8000; wait for the tone; for voice prompt, dial 1-800-366-2255.

Calling within the U.S. and Canada*
DIAL 0 + area code + local number **OR** 01 + country code + city code + local number + [Z].

Calling internationally from the U.S.*
DIAL 01 + country code + city code + local number + [Z].

WAIT for the tone, then
ENTER your FÖNCARD number. For voice prompt, dial 1-800-366-2255.

SPRINT FÖNCARDSM



Sprint Operator Service
Use a Sprint Operator to make a call from a rotary phone or to place collect, station-to-station or person-to-person calls.

In the U.S. and Canada
DIAL 1-800-877-8000. Stay on the line. A Sprint Operator will assist you. For voice prompt, dial 1-800-366-2255.

From International Locations
DIAL the Sprint access number for the country you are in. Stay on the line. A Sprint Operator will assist you.

VPN Customers†
DIAL 1-800-877-8000; wait for the tone; for voice prompt, dial 1-800-366-2255; then if

Calling within the U.S. and Canada*
DIAL 0 + area code + local number **OR** 0 + VPN Network number.

Calling internationally from the U.S.
DIAL 01 + country code + city code + local number **OR** 0 + VPN Network number + [Z].

WAIT for tone, then
ENTER your VPN FÖNCARD number. For voice prompt, dial 1-800-366-2255.

Dialing Guide



*Plus Puerto Rico and the U.S. Virgin Islands.
†A per-call connection fee applies to operator-assisted calls. International surcharges apply. Calls made from payphones will be assessed an FCC-mandated surcharge.

To Make Calls From Other Countries

DIAL the Sprint International AccessSM number for the country you are calling from. A Sprint Operator or English-language voice prompt will ask for your Sprint FÖNCARD number. Provide the number you wish to call.

Calls to the United States

DIAL the area code + 7-digit local number.

Calls to Other Countries

DIAL 01 + country code + city code + local number.

Country	Access Number	Country	Access Number
American Samoa v	633-1000	Bolivia (Spanish)	800-10-3333
Anguilla v	1-800-366-4063 Dial # 0	Brazil (Eng/Port)	v 0800-890-8000 v 0800-88-88000
Argentina (Eng/Spain) v	0-800-222-1003 0-800-555-1003	British Virgin Islands v	1-800-877-8000
Armenia	0-800-155	Brunei v	800-015
Aruba (airports only) v	800-8870	Bulgaria + v	00-800-1010
Australia v	1-800-881-877 1-800-551-110	Canada v	1-800-877-8000
Austria (Eng/Ger) + v	0-800-200-236	Canary Islands v	900-99-0013
Bahamas +	1-800-389-2111	Cayman Isles v	1-800-366-4663
Bahrain (Eng/Arab) + v	800-777	Chile v	800-360-777 (Spanish) v 800-800-777
Balearic Islands v	900-99-0013	China + A + v	108-13
Bangladesh v	157-0015	Colombia (Eng/Spain)	01-800-913-0110 (Spanish) v 01-800-913-0010
Barbados + v	1-800-534-0042	Cook Island v	09131
Belarus v	8 + 800-102	Costa Rica (Eng/Spain) v	0-800-013-0123
(Gomel & Mogilev)	v 8 + 10-800-102	Croatia + v	0-800-220-113
Belgium + v	0-800-100-14	Cyprus + v	800-900-01
Belize v (airports only)	812	Czech Republic v	0042-087-187
(hotels) v	536	Denmark v N	800-10-877
Bermuda v	1-800-623-0877		

Country	Access Number	Country	Access Number
Dominica v	1-800-744-2250	Israel (Bezeq) v	1-800-949-4102
Dominican Rep. A v	1-800-751-7877	Italy + v N	800-172-405
Ecuador (Spanish)	1-999-171	(Italian) + v N	800-172-406
Egypt (Cairo) (Eng/Arab)	v 796-4777	Jamaica v	875
El Salvador + v (ports of entry only)	800-1525	Japan + v N	0066-55-977 + v N 0-0539-131
Fiji v	004-890-1003	Jordan v	18-800-777
Finland v	0-800-110-284	Kenya v	0-800-22-01-12
France (Eng/Fren) v	0-800-99-0087	Korea (Eng/Kor) v	00309-13
French Antilles (Eng/Fren) v	0-800-99-0087	(Eng/Kor) v	00369-16
French Guyana (English/French) v	0-800-99-0087	(Military Bases) (Eng/Kor) + v	550-3663
Gambia + v	00-015	Lithuania v	8 + 800-95-877
Georgia (Eng/Rus) A	8 + 0100	Luxembourg v	8002-0115
Germany (Eng/Ger) + v N	0-800-888-0013	Macao v	0-800-121
Ghana +	019-900	Malaysia + v	1-800-80-0016
Greece + v	008-001-411	Marshall Islands v	1-800-877-8000
Grenada v	800-877-8787	Martinique (Eng/Fren) v	0-800-99-0087
Guadeloupe (Eng/Fren) v	0-800-99-0087	Mexico (Spanish Operator)	01-800-234-0000
Guam v	1-800-877-8000	(Major cities)	01-800-877-8000
Guatemala (Spanish) +	9999-195	(Other)	95-800-877-8000
Guyana	151	Micronesia + v	555
Haiti v	172	Monaco v	800-90-087
Honduras (Spanish) A	800-121	Montserrat v	1-800-372-3881
Hong Kong v	800-96-1877	Neth. Antil. A v	1-800-877-8000
Hungary + v	06-800-01-877	Netherlands + v N	0-800-022-9119
Iceland + v	800-9003	New Zealand A v	000-999
India + v	800-137	Nicaragua (Span Oper)	161
Indonesia (English/Bahassa) + v	008-801-15	Norway v	800-19-877
Iran v	0800-0901	Pakistan A v	00-800-3-001
Ireland v N	1-800-552-001	Palau + v	02-222

Country	Access Number	Country	Access Number
Panama (Eng/Spain) v	800-0115	St. Kitts & Nevis v	1-800-366-4663
Paraguay (Eng/Spain) v	008-13-800	St. Lucia v	1-800-277-7468
Peru (Eng/Spain) v	0-800-500-20	St. Pierre & Miquelon (Eng/Fren) v	0-800-99-0087
Philippines T v (Tagalog)	1237-17	St. Vincent v	1-800-366-4663
+ A v (Eng Oper)	1237-16	Sweden v N	020-799-011
(Tagalog Oper)	105-17	Switzerland v N	0-800-899-777
(English Oper)	105-16	Taiwan (Eng/Mand) v	0080-1140-877
(Tagalog Oper)	111-501	Thailand (Eng/Thai) A v	001-999-13-877
Poland +	00-800-111-3115	Trinidad & Tobago v	23
(Polish) +	00-800-111-3177		1-800-877-8000
Portugal (Eng/Port) v	800-800-187	Turkey + v	00-800-1-4477
Puerto Rico v	1-800-877-8000	Ukraine A v	8-100-15
Reunion Islands (Eng/Fren) v	0-800-99-0087	United Arab Emirates (English/Arabic) v	0-800-131
Romania +	021-800-0877	United Kingdom (BT) v	0-800-890-877
Russia (Moscow) A v	747-3324	(Wireless & Cable) v	0-500-890-877
(Russian) A	747-3354	United States	1-800-877-8000 1-800-366-2255
(St. Petersburg)	8 + 100-120-2011	Uruguay (Eng/Spain) + v	000-41-877
(Outside Moscow dial 8095 before number.)	0-800-99-0087	U.S. Virgin Islands v	1-800-877-8000
Local charges will apply.)	1-235-0333	Vatican City + v	800-172-405
Saipan (Tinian & Rota) v	1-235-0333	Venezuela (Eng/Spain) v	0-800-1-00-1110
San Marino + v	800-172-405	Vietnam (Eng/Viet) + Q v	1201-1111
Saudi Arabia (Eng/Arab) + v	1800-15	Yemen (English/Arabic) v	00-800-103
Sierra Leone v	1101	Zimbabwe v	00-890
Singapore v	800-177-177		
Slovakia v	0-800-087-187		
Solomon Islands v	0813		
South Africa v	0-800-99-0001		
Spain v	900-99-0013		
Sri Lanka v	45-8000		
(Outside Colombo area dial 01 before number.)			

Key To Symbols

Countries in **BOLD** allow calls to U.S., in-country and country-to-country. All other countries allow calling back to the U.S. only. Service provided in English unless otherwise noted.

- v Call answered by automated Voice Response Unit.
- + Public phones may require coin or card.
- ◇ Available only from dedicated phones or payphones.
- ▲ May not be available from payphones.
- ◆ Wait for second tone.
- ∞ Ask local operator to connect you to the Sprint Operator.
- Q Limited availability.
- T If "Talk" button is available, push it before talking.
- U Use phones marked with "LADATEL" and no coin or card is required.
- N No mobile phone access

Traveling Outside the U.S.

Sprint International Access Numbers

If you need additional or updated Sprint International Access Numbers, visit www.sprint.com/traveler to view updated access numbers.

Toll-free Calls to the U.S.

Ask the Sprint Operator to complete a call to a toll-free number of your choice within the U.S. Sprint International Access FÖNCARD rates apply.

Mobile Phone Access

Mobile origination may not be available from all areas.

Protect Your Sprint FÖNCARDSM

- ▶ Use caution when entering your PIN in public locations. Never let anyone see you enter your card number and PIN at a public phone.
- ▶ Never share your Sprint FÖNCARD number with others, including those who claim to work for any telephone company.
- ▶ Never use your Sprint FÖNCARD for identification purposes.
- ▶ Use a Sprint card reader whenever possible.

Lost or Stolen Sprint FÖNCARD

If your card is ever lost or stolen, call Sprint immediately.

In the U.S. and Canada

DIAL 1-800-877-4020.
VPN Customers, dial 1-800-599-5090.

From International Locations

DIAL the Sprint access number for the country you are in or call collect 1-913-624-5336. VPN Customers, dial the Sprint access number for the country you are in or call collect 1-972-405-1143.

